COMMISSIONERS ORIGINAL

KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP





ARIZONA CORPORATION COMMISSION

February 26, 2009

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments Docket No. WS-03478A-08-0608

Please docket the attached 20 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission DOCKETED

FEB 26 2009

DODA HORA M

AZ CORP COMMISSION

WS-12478A-D8,0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2009 - 77023

Date: 2/26/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Ronald

Reeder

Account Name:

Ronald & Blanche Reeder

Home:

Work: (000) 000-0000

Street:

Yuma

CBR:

City: State:

ΑZ

Zip: 85367

is:

Utility Company.

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Roxanne Fiddes

Contact Phone:

Nature of Complaint:

From:

Sent: Tuesday, February 24, 2009 4:18 PM

To: Utilities Div - Mailbox

Subject: Fwd: Farwest Sewer Rate Increase Request

February 23, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

E-Mail Address: mailmaster@azcc.gov

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Changes (Expedited Action

Requested) Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Farwest Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month charged each month of the year whether the consumer is using his or her property and the services of Farwest Water and Sewer Company for twelve months, six months or even only one month per year.

It is not unreasonable to expect a company to make a profit, but it unreasonable to allow a company to gouge its

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Farwest Water and Sewer and not the current customers.

The current customers purchased their properties, a good percentage of them originating from the development company, also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Ronald and Blanche Reeder



End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/26/09 The following was emailed to the customer February 26, 2009

RE: FAR WEST WATER & SEWER COMPANY

Dear Water Customer:

Your email regarding the Far West Water & Sewer ("Far West") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Far West application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 2/26/2009

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| William L. Mourey | 2/25/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12644 E 45 Dr Yuma, AZ 85367 | 928-502-2282 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| N/A- | |

Step 3

ENTER YOUR COMMENTS HERE:

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If you need additional space for your comments, please use the continuation page below.

Stop 4 OVER Please!

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

I am a winter Visitor to the foothills where I own a house. I am retired on a fixed income. The only water I use the rest of the year is to keep my trees and flowers alive. This water does not enter the sewage system and I don't use any other water. I think it is totally unfair to be changed for sewage at a I think it is totally unfair to be changed for sewage at a I think it is totally unfair to be changed for sewage at a I think it is totally unfair to be changed for sewage at a I think it is totally unfair to be changed for sewage at a I think it is totally unfair to be changed for sewage at a I think it is totally unfair to be amount of water

sewere should be charged based on the amount of water used, as is done in Kansas where I like the rest of the year.

Step 1

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Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| ROBERT KUBAT ADDRESS, CITY, STATE AND ZIP | 02/24/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13405 E. 54th DRIVE YUMA AZ | 928 342-7747 |
| DOCKET YOU WISH TO COMMENT ON: 85367 | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| by kubat @ wm connect. Com | |

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Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| Wayne Stonebrink | 2-24-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12696 E 47th Dr Yuma Az 85367 | 971 409 3438 |
| DOCKET YOU WISH TO COMMENT ON: 1 | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |

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Sien I

| YOUR NAME | DATE |
|--|-----------------------------|
| HAROLD BAUNER ADDRESS, CITY, STATE AND ZIE | 2-25-09 |
| ADDRESS, CITY, STATE AND ZIE | YOUR PHONE NUMBER |
| 12614 E 47 Ly June 0285637 | 928-343-36 88 |
| DOCKET YOU WISH TO COMMENT ON: (/ | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 2

| YOUR NAME | DATE |
|--------------------------------|-----------------------------|
| OLIVIERI - JOHNERATRICIA | 2.25.09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 14552- ESOND ST. YUMA AZ85367 | (209) 403-3446 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Interm Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water & Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| NA | |

Step 3

ENTER YOUR COMMENTS HERE:

WE OWN THE ABOVE TROPERTY - Which WE have been trying to sell for years to no Avan. Many Prospective buyers ask if we are on septic or sewer Sewer is avanable but we have not started service because we cant afford to pay for services not rendered on top of the Loss of Income. It is not to a buyers advantage to own investment property in the Foothills.

If you need additional space for your comments, please use the continuation page below.

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Step 2

| OLIVERI - JOHN & PATRICIA | DATE 2-25-09 |
|---|-------------------------------------|
| ADDRESS, CITY, STATE AND ZIP 13475 ESSTH DR YUMA AZ85367 | YOUR PHONE NUMBER (209) 403-3446 |
| DOCKET YOU WISH TO COMMENT ON: Interm Emergency Rate Increase | DOCKET NUMBER WS-03478A-08-0608 |
| CASE OR UTILITY NAME Far West Water & Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS N/A | |

Step 3

ENTER YOUR COMMENTS HERE:

FAR WEST charges \$35 EA TIME TO START & STOP SERVICE & then continues to charge us for sewer for the timenths we pre NOT HERE. They do Absolutely nothing during this time. A FTERPLL WE were charged to take us out of the system. with ple the partitime property owners what do they do will ple this money? If they are so broke why do they keep developing their properties? This seems to be a conflict of interest & mis management of Funds. They need tolearn to Ron this business more reflective & reflicently. Foothills CANT A FFORD this increase it will just cause more people to leave the area & Go elsewhere & It doesn't encourage new sewership or business. We reed this increase of the page beyond repson able!

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Step 2

| YOUR NAME | DATE |
|---|-----------------------------|
| Ben Tracesoll | 2-25-2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13903 E.SYTH Dr YUMA, HZ 85367 DOCKET YOU WISH TO COMMENT ON: | |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Far West request for emergency rate increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Agentina (n. 1905). Program (n. 1906). En natural (n. 1906). En seguitorio (n. 1906). En al como en como en como en como en como e | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| BENSANANNICO AUI. Com | |
| | |

Sten 3

No way does a Customer of far West Water expect to pay this kind of increase its a shock to most Homeowners, please don't let this Rapper.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.

Phoenix, Arizona 85007;

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Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| SANDY INGERSOLL ADDRESS, ETTY, STATE AND ZIP | 2-24-2009 |
| ADDRESS, ØTY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13903 E. SY DY JUNEA, AZ 85367 DOCKET YOU WISH TO COMMENT ON: | |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Far West request for emergency rate increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| BENSANANN, e @ AOL. COM | |
| | |
| Step 3 | |

| ENTER YOUR COMMENTS HERE: |
|---|
| Please do not let this increase Rappen you might expect 100% over a period of years not all at once. Concerned Homeowner |
| |

If you need additional space for your comments, please use the continuation page below.

Sten 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

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Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| DORNAM SEMLER | 2-25-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| TOTAL SHELIA FIVE YUMIT ARIZONIT 85367 | H25-H22-H8H4 |
| DOCKET YOU WISH TO COMMENT ON:/ | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 2

| LARRY PosicH | FeB 23.09 |
|--|-----------------------------|
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 11675 5 DAWN Dr. | 907-321-0190 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
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| | 2-25-09 |
|--|----------------------------|
| 'ADDRESS, CITY, STATE AND ZIP Y | COLID DUOLIF LUILINGED |
| | OUR PHONE NUMBER |
| | -541-941-6752 |
| DOCKET YOU WISH TO COMMENT ON: | OCKET NUMBER |
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| CASE OR UTILITY NAME | OUR POSITION ON THE DOCKET |
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Step 2

| YOUR NAME | DATE . |
|--|-----------------------------|
| JEFF HIGHAM & CHARLYND FITZGERALD | 2/23/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12677 E 47 DR YUMA AZ 85367 DOCKET YOU WISH TO COMMENT ON: | 928-342-0858 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
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| YOUR E-MAIL ADDRESS | |
| HIGHAMSHUT @ VAHOO, COM | |

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Step 2

| YOUR-NAME | DATE |
|--|-----------------------------|
| PAUL & SHIRLEY DEWITT | 2-25-09 |
| ADDRÉSS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12534 E. 45TH DRIVE YUMA, AZ 85367 | 928-305-1979 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| PFD 0105 @ 402. Com | |

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or

February 19, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

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(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

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It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Mir. & Mrs. Jerry F Zak 5765 River Mist Ln. Somerset, CA 95684

13619 E 55 ST YUUA AZ 85367

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Siep 2

| Vicki Tyler | 2/25/09 |
|---|-----------------------------|
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13630 E 55Th Dr Yuma, AZ 85367 DOCKET YOU WISH TO COMMENT ON: | (928) 342-2996 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| tykin@earthlink.net | |
| | |

Stor 5

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

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Sign 1

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Siep 2

| YOUR NAME | DATE |
|--|-----------------------------|
| William Kinerk | 2/25/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13630 E 55Th Dr Yuma AZ 85367 | (928) 342-2996 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | ą. |
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Siso 4

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Step 1

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Step 2

| YOUR NAME | DATE . / |
|--|-----------------------------|
| MARGARET HOUSTON | Fel. 25/09. |
| ADDRESS CITY STATE AND ZIP | YOUR PHONE NUMBER |
| | 928-305-2931 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 2

| YOUR NAME | DATE . |
|--|-----------------------------|
| Dogua m Brown | 2/24/09 |
| ADDRESS, CITY, STATE AND ZIP 85 36 7 | YOUR PHONE NUMBER |
| 115345. Dawn Dr. lung AZ | (928)305-6601 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NÚMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 2

| YOUR NAME | DATE / |
|--|-----------------------------|
| PATRICIA (LISNEROS | 02/25/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12757 5. SHEILD DUE YUMA AZ | 928 3454430 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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| Llond 6 KAMSEY | Feb 23.09 |
|---|-----------------------------|
| ADDRESS, CITY, STATE AND ZIP TH ST YUNA AZ 5367 | 253-477545Z |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |

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Step 2

| YOUR NAME 2 | DATE . |
|--|-----------------------------|
| KOW MANSON | 2-24-2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12619 E 47 M ST | 509-680-4869 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 2

| YOUR NAME | DATE |
|---|---------------------------------|
| 1 | 2-211 29 |
| William JONES | 2-29-01 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 3426 S. Puesta Del Sol Ave. Yunk, AZ | 360-970-2508 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER 0608 |
| Proposed Rate increase for Far West Water & Sewer | WS-03478A-08- 0454 ~ |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer, Yuma Arizona | PRO CON THER |
| YOUR E-MAIL ADDRESS | |
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Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454:

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% ever a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

If you need additional space for your comments, please use the continuation page below.

Step 4

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Or-

We all would like to have a business
That gets paid all year long For customer useage when in fact most of the customers are only living in yours 1- 6 months and out of state the rest of the year.

Far West was meeds to use money from their other the Lucritive Businesses within the corporation

Step 1

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Step 2

| Donald & Christine Morgan | February 20,2009 |
|--------------------------------------|-----------------------------|
| | YOUR PHONE NUMBER |
| 17025 E. Interurban Blva Snohomishlu | 1A.(425)483-1993 |
| | DOCKET NUMBER |
| WS-03478A-08-0608 EMETGENCY | Kate Increase |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water + Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| armorganine notmail.com | |
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Step 3

| ENTER TOOK COMMICTORIES. | |
|--|------|
| An application has been filed with you from Far west later. Thewer Co. for an increase of 214.8% in annual terenue. This | |
| +Sewer Co. foran increase of 214.8% in annual terenue. This | |
| Increase 15 totally out of line. They want as the cusiomers to | |
| Subsidize their own private bail obt. They are still relying on | |
| You to approve it. We are counting on your Commission to put a | |
| Step to the outrageous attempt at gauging. This is a Vacation properly for us and therefore we find it totally unacceptable to all those who live in the Foothills. This increase would put a huge hardship onus especially always mis failen economy. | |
| Vacation property torus and therefore we find it totally | |
| unacceptable to all those who live in the Foothills. This increase | |
| Thank you in advance for your Coveral Consideration in this matter | |
| If you need additional space for your comments, please use the continuation page below. | |
| Step 4 Sincerely Donaldy Christian 3 | gell |
| Step 4 DWOLLY CHUSINO 7 | , |

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ENTED VOLID COMMENTS HEDE

Donald 4christine Morgan 17025 E. Interurban Blud. Shohomish, WA 98296

February 21, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

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Sincerely,

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Juma, AZ. 85367

Step 1

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Step 2

| YOUR NAME | DATE |
|--|--|
| DONALD ELLIS | 2.20.2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 9655 E. BBRO PLACE YUMB 85365 | 928 342 3950 |
| DOCKET YOU WISH TO COMMENT ON: 125-03478-08-0608 | DOCKET NUMBER |
| Proposed Rate increase for Far West Water & Sewer | ************************************** |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer, Yuma Arizona | PRO CON THER |
| YOUR E-MAIL ADDRESS | |
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Please see the Next 2 Pages

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Step 2

| YOUR NAME / . | DATE |
|--------------------------------|-----------------------------|
| Mark Himes | 2-24-09 |
| ADDRESS/CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 9652 E 35th Pl Juma AZ 85365 | 541-601-9234 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| WS-03478A-08-0608 | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water & Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 3

Il believe this is a lot higher than infation is now. I protest their raise,

If you need additional space for your comments, please use the continuation page below.

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Step 2

| YOUR NAME | DATE . |
|--|-----------------------------|
| ADDRESS, CITY, STATE AND ZIP | 02/24/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 125416 450R | 928-210-0993 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| Melmon 100 yahoo, Com | |

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Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| KEN HODGE | FEB 25/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12726- E 47 DRIVE, YUMA, AZ 85367 | · |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | · |
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Step 2

| LAWRENCE G. UNGER | FED. 25, 09 |
|--|-----------------------|
| ADDRESS, CITY, STATE AND ZIP | 9a8) 34a - 7aa 6 |
| DOCKET YOU WISH TO COMMENT ON: UTILITIES DIVISION ENCREASE'S) | DOCKET NUMBER 08-0608 |
| FAR WEST WATER AND SEWER | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |

Step 3

I AM PROTECTING both THESE RATE INCREASE'S

FROM FAR WEST WATER & SEWER REGUESY,

THESE INCREASE'S ARE RIDICULOUS AND DUT

OF LINE FOR ANY COMMUNITY.

OUR EOMMUNITY ARE MOSTLY FIT INCOME

AND LOW INCOME PROPERTY OWNER'S

If you need additional space for your comments, please use the continuation page below.

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Phoenix, Arizona 85007;
or

You may e-mail it as an attachment to: mailmaster@azcc.gov

ENTER YOUR COMMENTS HERE:

To whom it may concern:

The recent requests made by Far West Water & Sewer Co. for outrageous rate increases is further evidence that this service should be provided by a local government, possibly Yuma County, as a public utility. The Foothills Area may have to be incorporated to do this, but whatever, it is time. Most public utilities pay for things like sewer upgrades by using bonds, loans, etc., not by gouging their customers up front to pay for a specific project. In recent years there have been management mistakes (i.e. not gasfreeing a tank prior to repairs) by this company that has to be part of the problem. If the subject rate increases are approved it is my belief that the development and economy in the Foothills Area will be severely impaired.

Charles Davison 14462 E. 53rd Dr. Yuma, AZ 85367 928-345-2658

Emergency Doc # WS-03478A-08-0608

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| YOUR NAME | DATE |
|--------------------------------|-------------------------------|
| DARREL E. MORRISON | Feb 23,09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13761E50 th DR YUMA, AZ 85367 | 928-345-1178 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER 0608 |
| | WS-03478A-08- 0454 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Fran West Water & Sewer | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| NA | |

| ENTER YOUR COMMENTS HERE: |
|--|
| We are outraged at the proposed increase in |
| nate is being proposed by far west we un |
| living on a fixed income, and simply cannot afford to pay for the increase. I Far West |
| allow to pay for the increase. I Far West |
| proceeds with the increase, we will be |
| proceeds wan |
| for to sell out and move away - |
| |
| |
| |

If you need additional space for your comments, please use the continuation page below.

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE

When we purchosed our property in 1994 we did not have to pay for sewer when we were not using it. or wateryour far West are charging us for the sewer 12 months a year when we only use it for 5 months. We had to pay for the sewer system Jour subdivision then.

To pay for the sewer system Jour subdivision then.

So now we should not have to pay for sewers in these new Subdivision now! Do to the madagnite manadagent and greed of the far westourners.

Sincorely Darrel C. Morrison lown, morrison

Step 1

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Step 2

| YOUR NAME | DATE |
|----------------------------------|-----------------------------|
| Bill Parman | 2/23/2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13293 E. 54th Dr. Yuma, AZ 85367 | (928) 305-9583 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Emergency Rate Increase (110%) | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water & Sewer Co. | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| Desertrat@rvtechstop.com | |

Step 3

ENTER YOUR COMMENTS HERE:

Here again, as in the 241% rate increase (WS-03478A-08-0454) proposal, we the users of Far West Water and Sewer (FWWS) are being asked for rate increases far in excess of other similar sewer providers.

How could things get so desperate so fast? I feel like a lack of planning on the part of FWWS has been transformed into an Emergency on our part. Even a few rumors of bankruptcy are starting to surface. Was a contingency plan in place? Was a non performance bond required by the original permitting authority? Some of the recent activities in the nation's capital seem to be spilling over into Yuma, AZ.

Perhaps the Arizona Corporate Commission can come up with a far fairer proposal, and please force FWWS to provide a better level of customer service.

Thank you,

Bill Parman

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Step 4

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| Stop 2 | | | | |
|------------------------------|---------------------------------------|-----------|---------------|---------------|
| | e e e e e e e e e e e e e e e e e e e | | | |
| YOUR NAME | | | DATE | |
| James 1 | Anothy Fin | dlay | | |
| ADDRESS, CITY, STATE AND ZIF | | | YOUR PHONE N | UMBER |
| 13621 8 | . Syth ST. | Juma Az | | |
| DOCKET YOU WISH TO COMMEN | IT ON: | de-51 - | DOCKET NUMBE | R . |
| Far West request for em | ergency rate increase | e 85 36 / | WS-03478A | |
| CASE OR UTILITY NAME | í | | YOUR POSITION | ON THE DOCKET |
| Far West 4 | Valer-Se | wer | PRO CON | ● OTHER |
| YOUR E-MAIL ADDRESS | • | | | |
| N/A | | | | |
| | | | | |

Step 3

My hurband: of attributed and on a fixed income. Far west is forcing us to sellown home that we have saved for the Snow Birds here in the foothills are paying for Their poor business practices It is outnageous othinh they (for wost can increuse water secoen 2007 No other utility has been allowed to do that.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Step 2

| YOUR NAME | DATE . |
|--|-----------------------------|
| Tony & Karen Ortiz ADDRESS, CITY, STATE AND ZIP | 2/24/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 11565 S. Dawn Drive Yuma Az 85367 DOCKET YOU WISH TO COMMENT ON: | 928-342-5190 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| | |

Step 3

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Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

| James R. Forbes | 2-24-09 |
|--|-----------------------------|
| 13871 E 52 DR. Yuma AZ 85367 | 928-345-9419 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 2

| DONALD + DIANA MOLINE | 2/24/09 |
|---|--------------------|
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13850 E. 49th LN. Yuma, AZ 85367 DOCKET YOU WISH TO COMMENT ON: | 0000 DOCKET NUMBER |
| Far West request for emergency rate increase | WS-03478A-08-0608 |
| FAR WEST WATER + SEWER-YUMA YOUR E-MAIL ADDRESS | PRO CON OTHER |
| SUNCHASER 10493@ MSN. COM | |

Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03418A-08-0608

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

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Step 4

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Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

- B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2008 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company. C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. iust started.
- D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?
- E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.
- F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

In Conclusion

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

THEREFORE, we feel that this enormous increase is not justified. We the current owners feel that the extra charges requested are to aid H&S Developers and Far West Water & Sewer in paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. We also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently.

Other Cities in Arizona* have been investigated and it has been found that they have seen rate increases of 5-9.5%. A small percentage is acceptable and necessary, but 200+% IS NOT. We the customers cannot afford this increase. We hope you will consider our concerns and VOTE NAY on this application. Thank You!

Dated this 35 day of February, 2009

*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

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Step 2

| CANDACE J. ABBOTT | DATE |
|--|--------------------------------|
| ADDRESS, CITY, STATE AND ZIP 12553 E. 47 5 ST., YUMA, AZ 85367 | YOUR PHONE NUMBER 217-369-0448 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| RCABBOTT 39 @YAHOO. COM | |

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

| YOUR NAME | DATE . |
|--|-----------------------------|
| Benjamin F. Decker | 2-24-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13876 E 52 nd DR YUNA AZ 85369 | 928-345-1573 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| | : |

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Step 2

| YOUR NAME / | DATE |
|--|-----------------------------|
| Harlan C. Nelson | 2-24-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 116395, Dawh Dr. Yung AZ 85367 DOCKET YOU WISH TO COMMENT ON: | 928 342 2065 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| | |

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Step 2

| YOUR NAME | DATE |
|--------------------------------|-----------------------------|
| Ron Wilson | 2/23/2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12570 47th St. | 342-2316 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Far West sewer request | ws-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| emergency rate increase | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| kd6jay@yahoo.com | |

Step 3

ENTER YOUR COMMENTS HERE:

Couple of years ago, Far West was cited for non-complience to state Sewer regulations. As I understand it, they were told by your commission that they had to get into compliance before they could hook up any more new property to the sewer system. They are presently working on and selling property in a new development in spite of the commission directive. How can you let them get away with that? The money they have spent on the development should have been spent bring the sewer up to code. Now they are asking their customers to foot the bill for their arrogance. I donot think it is right that we should pay for their incompetance.

Please donot approve their rate hike.

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Step 4

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Step 2

| | YOUR NAME | I DATE |
|-----|--|-----------------------------|
| (| William & Vandever | |
| | ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 134 | DOCKET YOU WISH TO COMMENT ON: | 928) 345-0855 |
| | DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| | Far West request for emergency rate increase | WS-03478A-08-0608 |
| | CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| | FAR WEST WATER + Sewer Yuma | PRO CON OTHER |
| | YOUR E-MAIL ADDRESS | |
| 1 | | |

Step 3

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A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

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Continued on the Next Page.

Arizona Corporation Commission Public Comment Form Continuation Page

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Dated this 23 Hd day of Jeb 09

*Average Sewer Rates around Arizona:

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Phoenix: \$28.50/month Proposed Rate increase of 5%

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Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| Ruth A. Decker | 2-24-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13876 E 52 nd DR YUMA AZ85367 | 928-345-1573 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| bdecker 11 @ juno, com | |

Step 3

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You may e-mail it as an attachment to: mailmaster@azcc.gov

or

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Step 2

| YOUR NAME | DATE |
|-------------------------------------|-----------------------------|
| Ken Fletcher Booth | 2/24/2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 14860 E. 51st Drive, Yuma, AZ 85367 | (318) 789-0143 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Utilities Division | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Co., Inc. | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| ycazso@roadrunner.com | |

Step 3

ENTER YOUR COMMENTS HERE:

This is to voice my absolute opposition to a proposed "interim emergency rate increase" for the sewer utility services operated by Far West Water and Sewer Co., Inc. (Far West) in Yuma County. According to the company's application to the Commission, Far West seeks "immediate implementation of interim rates" that would raise an additional \$2.2-million over its 2007 revenues. It should be considered that this application for "emergency" rate relief follows by days a Far West application for a permanent 214.8% sewer rate hike that would by, the company's estimate, amount to \$4, 595,748 in new revenue.

In seeking the interim emergency rate increase, the Far West application filed with the Commission stated emphatically, "the threat of insolvency certainly constitutes an emergency...(and) the financial condition of the company is such that its ability to

If you need additional space for your comments, please use the continuation page below.

Step 4

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or

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

maintain service pending a formal rate determination is in serious doubt."

I find this entirely typical of the arrogance by this company in trying to jump on the bailout wagon by jamming its customers, already staggering under today's economic pressures, giving them less than a month to object and risk having those objections lost in a groundswell of anger and disgust over the original rate increase proposal. But then, as the general superintendent for Far West explained in an interview, "The company has taken the stand we are going to shoot for the top..." (Yuma Sun, 7/21/'06) when the utility applied for a 35.2% rate increase.

Far West, in my opinion, needs reorganization alright but in the form of a better business model that includes competent planning and budgeting which would prevent overextending its financial reach through speculative development by one of its family member companies; paying proper attention to environmental regulations so as not to allow itself to be saddled with a lawsuit filed by the state of Arizona for millions of dollars for "multiple and long-standing and repeated violations of wastewater, drinking water and air quality standards," and adherence to basic safety regulations which might have prevented the deaths of two employees resulting in another \$1.7-million judgment plus restitution.

I, for one, find it unconscionable to consider Far West now seeks to burden its customers with having to financially cover for its own apparent lack of sound business practices. For the many of us in the Far West service area who live on minimum fixed incomes and who are witnessing ever-escalating costs for basic food and health care needs, the indifference being exhibited by the Far West "interim emergency rate increase" that amounts to a 109.6% jump in sewer rates is appallingly beyond reason.

I urge the Commission to put the brakes on this bailout train. Let Far West Water and Sewer Co., Inc. go through the normal process already in place and —just days agorequested by this company for changing its rates. Alarmist rhetoric about "the financial condition of the company is such that its ability to maintain service pending a formal rate determination is in serious doubt," in my opinion is designed to circumvent rules put in place in order to protect the residents of Arizona. In short, please don't allow Far West's sudden cry of desperation emotion run away with your intelligence.

February 19, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

G. R. Schmidg 13161 E. 53 5T. Juma, AZ 85367

Step 1

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Step 2

| YOUR(NAME). | DATE |
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| (APROLL PIHS | 2-20-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 9577 E 36th St. Yuma, AZ 85365 | 928-345-0541 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Interm Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water & Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 3

I DO Not believe that your company's lawsuit settlements are the problem of your customers. Your company does Not used to make all the money your company needs off I customer!

If you need additional space for your comments, please use the continuation page below.

Step 4

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Phoenix, Arizona 85007;
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| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water & Sewer Company | PRO CON OTHER |
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| Capcant (ya) msN, com | |
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Step 3

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If you need additional space for your comments, please use the continuation page below.

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Step 2

| YOUR NAME, | DATE . |
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| Fred & Chapman | 2-25-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12664-E 45-4 Dr. Juma 7785-367 DOCKET YOU WISH TO COMMENT ON: | 253-569-8825 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 3

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Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 2

| YOUR NAME | DATE |
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| YOUR NAME Kurt & LOARAINE LEECK ADDRESS, CITY, STATE AND ZIP 11279 S. Glenwood Ave. #252 yuma, AZ yuma DOCKET YOU WISH TO COMMENT ON: YUMA | 2-25-09 |
| ADDRESS, CITY, STATE AND ZIP LOT USO 255 ST ST. | YOUR PHONE NUMBER |
| 112795 Glenwood Ave. #252 VILLOW AZ YUMA | 928-503-9329 |
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| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| Weedkak @ wildak. Net | |

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Step 4 How can they continue to develop more subdivisions and then

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Phoenix, Arizona 85007;

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You may e-mail it as an attachment to: mailmaster@azcc.gov

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Step 2

| YOUR NAME | DATE . |
|--|-----------------------------|
| John D. Zismer | 2/94/09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12531 E 45th DR | 928-210-0330 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
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| A STATE OF THE STA | YOUR PHONE NUMBER |
| | 928-345-2131 |
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| Far West Water and Sewer Company | PRO CON OTHER |
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Step 2

| YOUR NAME Beverley J. Fremer | DATE 25-09 |
|--|-----------------------------|
| ADDRESS, CITY, STATE AND ZIPU Juma, AZ 85367 | 928-305-02-99 |
| DOCKET YOU WISH TO COMMENT ON; | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
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or

February 19, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

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Sincerely, James & hellen

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Step 2

| YOUR NAME | DATE |
|---|-----------------------------|
| Irene & Donald Chapman | 2/24/2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13209 S. Onammi Ave., Yuma, Arizona 85367 | (928) 305-1097 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Far West Interim Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| fraser2514@shaw.ca | |

Step 3

ENTER YOUR COMMENTS HERE:

We wish to advise you that we are against an emergency hike in sewer fees for Far West Water and Sewer Company. They should have thought of what was going to be involved before they kept opening up new subdivisions. Money from the sale of these lots should have been set aside for the future developments that they wished to do. Also they should be charging new lot owners in the cost of the lot for improvements and new construction for its waste water treatment system. This should not be a burden to permanent residents and winter visitors in the Foothills of Yuma who have owned their lots for many years. The sewer costs will be almost as much as our taxes on our lot. This is an absolute greed on the part of the owners of Far West Water and Sewer. I know of no other place that charges such exorbitant fees for sewer services. As seniors we are on a fixed income as well as many other seniors. This could cause many people to have to sell their lots/homes.

If you need additional space for your comments, please use the continuation page below.

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CONTINUE YOUR COMMENTS HERE:

With so many places for sale in the Foothills because of financial problems this will only cause more hardship and put the economy into dire straights.

Thank you for your consideration of the rights of the home owners in the Foothills of Yuma.

Step 1

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Step 2

| YOUR,NAME | DATE |
|--------------------------------------|-----------------------------|
| Ken Powers | 2-25-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13292 E, 54th DR. Yuma | 541-350-2811 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Far West Water & Sewer Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
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If you need additional space for your comments, please use the continuation page below.

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| YOUR NAME | DATE |
|--|-----------------------------|
| Kenneth Flesher | |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12590 E. 47 St. Vuma, AZ 83367 | |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| tudys @ juno. com | |
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Step 2

| ADDRESS, CITY, STATE AND ZIP 136 21 E 477 th Dr. Jung Arz 345.3208 BOCKET YOU WISH TO COMMENT ON: | JUNE PHONE NUMBER 345 308 DOCKET NUMBER WS-03478A-08-0608 YOUR POSITION ON THE DOCKET | | | |
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| Interm Emergency Rate Increase CASE OR UTILITY NAME | | | | |
| Far West Water & Sewer Company | PRO CON OTHER | | | |
| YOUR E-MAIL ADDRESS | | | | |
| Step 3 ENTER YOUR COMMENTS HERE: | | | | |
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Phoenix, Arizona 85007;

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Step 2

| YOUR NAME | DATE |
|--------------------------------|-----------------------------|
| GRORGA ROPCHAN | 2-23-09. |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12620 E47th BR. YUMA AZ 85367. | 541.554.3379. |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Interm Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water & Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 3

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If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

Step 1

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Step 2

| YOUR NAME | DATE |
|-------------------------------------|-----------------------------|
| ROSALIE SANDERS | 2/18/2008 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 12656 EAST 47TH STREET | (541) 905-2707 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| rsanders@proaxis.com | |

Step 3

ENTER YOUR COMMENTS HERE:

This is a protest of Far West's emergency rate increase request. This request is a result of their failure to plan and maintain our sewer system, and not an emergency. We should not be required to pay for their mismanagement. Please do not approve this request as it will bring financial hardship to many.

Thank you.

If you need additional space for your comments, please use the continuation page below.

Rosalie Sanden

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

Step 1

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Step 2

| YOUR NAME | DATE |
|---|-----------------------------|
| PHYLLIS A. MAXWELL ADDRESS, CITY, STATE AND ZIP | 2-25-09 |
| ADDRÉSS, CITY, STATÉ AND ZIP | YOUR PHONE NUMBER |
| 12657 E. 47 th ST YUMA, AZ 85367 DOCKET YOU WISH TO COMMENT ON: | |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 4

management and therefore, is not the responsibility of their customers.

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You may e-mail it as an attachment to: mailmaster@azcc.gov

or

hyllis C. Maxwell Step 3

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|-------------------------------------|-----------------------------|
| YOUR NAME | DATE |
| trus Haser | 2-23-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13194 & 55 Dr. Vung AZ 85367 | 928-345-4769 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| FARWEST WATER & SEWER RATE INCREASE | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| FARWEST WATER & SEWER | PRO (CON) OTHER |
| YOUR E-MAIL ADDRESS | _ |
| CPHOGERO4598 @ MSn.com | |
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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

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Step 1

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Rev Wanamaker 4

Step 2

13590 E 55th Dr.

| | Yuma, AZ 85367 |
|--|-----------------------------|
| YOUR NAME | DATE . |
| Monald R. Wanamaker ADDRESS, CITY, STATE AND ZIP | 2-24-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13590 E. 550R. Juna, Az. 85367 DOCKET YOU WISH TO COMMENT ON | 928 342-2922 |
| DOCKET YOU WISH TO COMMENT ON | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Step 2

Pat Spitzer 11654 S Dawn Dr. Yuma, AZ 85367

| YOUR NAME | DATE | |
|--|-----------------------------|--|
| Allan M Spitzer | 2-24-09 | |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER | |
| 11654 S. Dawn Dr Yuma, AZ 85367 | | |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER | |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 | |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET | |
| Far West Water and Sewer Company | PRO CON OTHER | |
| YOUR E-MAIL ADDRESS | | |
| amspitzer@juno.com | | |

Step 3

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Step 2

| YOUR NAME | DATE . | |
|--|-----------------------------|--|
| Kevin & Audra Parker | 2.23-09 | |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER | |
| 11663 S. DAWN Dr. YUMA FIZ 85367 | 928-345-2930 | |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER | |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 | |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET | |
| Far West Water and Sewer Company | PRO CON OTHER | |
| YOUR E-MAIL ADDRESS | | |
| KPArkeras @ aol.com | | |

Step 3

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Step 2

| TAMES MANN | DATE |
|--|-----------------------------------|
| ADDRESS, CITY, STATE AND ZIP | 928-305-0294 |
| PROPERTY OF THE PARTY OF THE PA | DOCKET NUMBER W5-03478A08-0608 |
| CASE OR UTILITY NAME FAR WEST WATER 4 SEWER CO. | PRO CON COTHER |
| YOUR E-MAIL ADDRESS JEMA 212 @ A.O.L. COM | |

Step 3

NEED TO STOP GREED (EXCESSIVE DESIRE FOR WEALTH) PEOPLE ARE EITHER-WORKING WITH FAMILIES OR PETIRED & ON FIXED INCOMES. % of INCREASE PETIRED & ON FIXED INCOMES. THIS NEED FOR MORE IS RIDICUlous. WHERE DOES THIS NEED FOR MORE STOP?

If you need additional space for your comments, please use the continuation page below.

Step 4

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Phoenix, Arizona 85007;
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Step 2

| YOUR NAME | DATE |
|---|-----------------------------|
| Morma Thompson | 2-23-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 11559 S. Clenwood Auc. Yuma At 85367 DOCKET YOU WISH TO COMMENT ON: | 918:305-0212 |
| | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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or

Ms. Norma J. Thompson 11559 S Glenwood Ave. Yuma, AZ 85367

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| YOUR NAME | DATE |
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| Pius Hacer | 2-23-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 1394 & 55th Dr. Yung AZ. | 928-345-4769 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| FARWEST WATER & SEWER RATE INCREASE | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| FARWEST WATER & SEWER | PRO (X) PON) OTHER |
| YOUR E-MAIL ADDRESS | $\mathbf{\mathcal{C}}$ |
| CPHager 04598 @msn.com | |
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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

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HEREELE ALA TELEVISIONE DE LA CONTRACTION DEL CONTRACTION DE LA CO

February 19, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely, Johnie W. Schiemer

Home 13318 E 53 2d 5T

Mailing address



Johnie W. Schiemer PMB 195 11881 S Fortuna Rd Yuma AZ 85367

Step 1

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Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| MARY ANN BENTRUP | 2-24-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 14153 E50148t. Yuma AZ 85367 | 928-345-1271 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| DOC # WS -03478 A-08- | 0618 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| FAR West Water & Sewer Company YOUR E-MAIL ADDRESS | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| mabentrupa) Juno. Com | |

Step 3

| ENTER YOUR COMMENTS HERE: | |
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| red to sell some of their many real estate propert | ent. |
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Step 2

| YOUR NAME I Way Virginia G. Morrison | DATE |
|--|---------------------------------------|
| BARRY L Morrison Wirginia G. Morrison | 2-23-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 11535 S Glenwood Ave. Yuma AZ | 928-503-3288 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| burgin 1943 @ acl. com | Barry L. Morrison |
| Step 3 | 335 S Glenwood Ave. Yuma, AZ 85367 |

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Sincerely, Jahrena Gerry

13373 E5311 St

YumA AZ 85367

Mr John P Cumy 13373 E 53rd St Yuma AZ 85367-8309

Step 1

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Step 2

| YOUR NAME | DATE |
|--|-----------------------------|
| Tom Van Slyke | 2 24 2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 14682 E 48th Dr. Yuma Az 85367 | 928 342 9789 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Tom Van Slyke
PO Box 91
Vaughn, WA 98394

Step 1

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James J Brown 11546 S Dawn Dr Yuma, AZ 85367

Step 2

| YOUR NAME | DATE . |
|--|--------------------------------|
| JAMES J BLOWY | 2-24-2009 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER 619-203-8813 |
| 11546 S DAWY DN YUMA AZ. 85367 | DOCKET NUMBER |
| DOCKET YOU WISH TO COMMENT ON: | WS-03478A-08-0608 |
| Request for an Emergency Rate Increase CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OOTHER |
| YOUR E-MAIL ADDRESS | |
| BRUHERE @ M.S.M. Com | |

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Janu J.

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Step 2

| Sharon K. Elmer Sharon K. Elmer Orv. 11e Elmer Proble Elmer | 2-23-09 |
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| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 13368 FHTh Dr. YUNIA 177 85367 DOCKET YOU WISH TO COMMENT ON | 541-490-2264 |
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| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| Sharbuddy @ aol. com | |

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Step 2

| 10.1 - Honch orger & Uconna I. | DATE 2-23-09 |
|---|---------------------------------|
| D.L. Honsherger & Uconna J. ADDRESS, CITY, STATE AND ZIP 11529- 5, Dawn Dr. Yung Az | YOUR PHONE NUMBER 948-305 085 8 |
| DOCKET YOU WISH TO COMMENT ON: 85367 | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
| | |

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

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| YOUR NAME | DATE |
|--|-----------------------------|
| Carol Agger | 2-23-09 |
| ADDRESS, CITY, STATE AND ZIP. 13194 E. 55 Drive June az. 85367 | YOUR PHONE NUMBER |
| | 928-345-4769 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| FARWEST WATER & SEWER RATE INCREASE | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| FARWEST WATER & SEWER | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

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Step 2

| | · |
|--|-----------------------------|
| YOUR NAME | DATE |
| Richard Lee & Charlotte Rockhill | 2-24-09 |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHONE NUMBER |
| 11578 S. 6/enword Av. Vuma AZ 85367 | 928-305 1227 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
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You may e-mail it as an attachment to: mailmaster@azcc.gov

or

Step 1

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Step 2

| YOUR NAME | DATE |
|---|-----------------------------|
| LINDA Johnson | 2-23-09 |
| ADDRESS, CITY, STATE AND ZIP / 85367 | YOUR PHONE NUMBER |
| ADDRESS, CITY, STATE AND ZIP 13751 E 53 rd Lane, Yuma, AZ. DOCKET YOU WISH TO COMMENT ON: | 715-281-9335 |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET |
| Far West Water and Sewer Company | PRO CON OTHER |
| YOUR E-MAIL ADDRESS | |
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or

Linda Johnson 550 Oak St Scandinavia, WI 54977-9207

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Step 2

| YOUR NAME | DATE | |
|--|-----------------------------|--|
| MICHAEL & GLORIA ANDERSON | 2/23/09 | |
| ADDRESS, CITY, STATE AND ZIP | YOUR PHOME NUMBER | |
| 14692 E 48TH DR YUMA AZ | 345-0477 | |
| DOCKET YOU WISH TO COMMENT ON: | DOCKET NUMBER | |
| Request for an Emergency Rate Increase | WS-03478A-08-0608 | |
| CASE OR UTILITY NAME | YOUR POSITION ON THE DOCKET | |
| Far West Water and Sewer Company | PRO CON OTHER | |
| YOUR E-MAIL ADDRESS | | |
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Mr. Michael Anderson 14692 E. 48th Dr. Yuma, AZ 85367-9284